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Dear Customer,

It is with pleasure that we announce the launch of the new version of e-info, our web portal for customers. As you will see the interface has been modernized and the navigation has been greatly simplified. This application that you can access from our website, will allows you to:

- Perform an online request:
 - Open a service call for specific equipment.
 - Order supplies for your equipment's.
 - Communicate your meter readings for each equipment's.

- View the history of:
 - Your service calls for each equipment
 - Your order supplies
 - Your meter readings
 - Your billing

Hopefully this tool will help you in managing your printing equipment. Please feel free to send me your comments. Be assured that we appreciate your business.

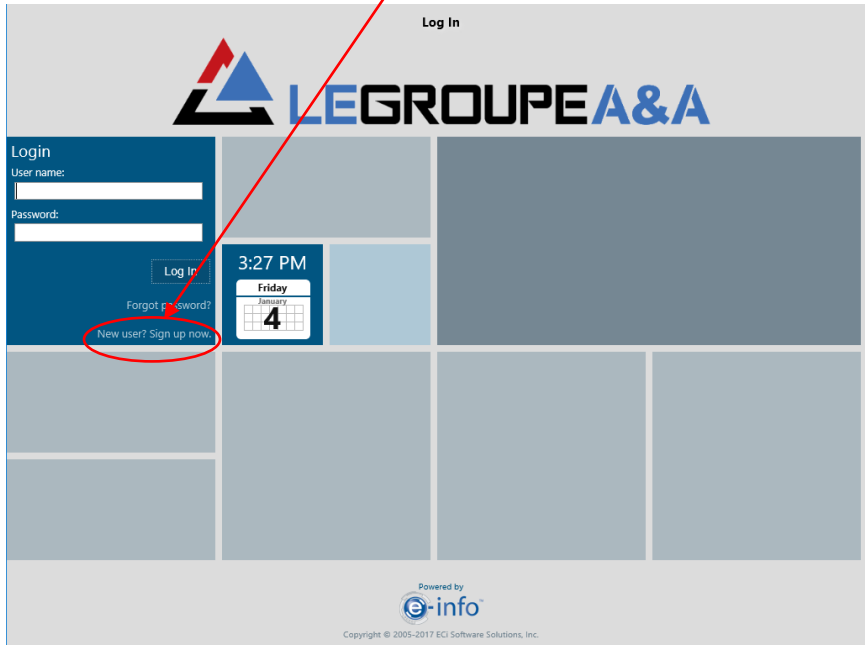


Roch Contant

President, CEO

Signup for e-info :

1. From the Client Access area of our website
<http://www.groupeaa.ca/fr/acces-clients.html>
2. Click the hyperlink with the name of branch with which you deal, as in the following list:
(Montreal, Sherbrooke, Trois-Rivières, Quebec)
3. Click the New user? Sign up now hyperlink.



You will be redirected to the **Signup** page.

4. Complete the form and follow the instruction (Next).

An email will be sent shortly confirming the creation of your e-info user.